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## Quality Policy

The Caledonia Group provides a unique and innovative suite of services with a commitment to value creation, all within a positive setting for our people and clients.

At Caledonia our activities include the provision of material, equipment and labour services for specialised construction activities including scaffolding, formwork and propping, cladding and insulation, cranes, rigging and rope access, and design and engineering services for scaffolding and propping.

We provide value adding solutions that enable our customers across the energy, resources, infrastructure and building sectors to gain an advantage from our innovation, technical abilities and exemplary leadership.

The Caledonia Group are focused on driving the Company to a level of business activity that is sustainable and value accretive to the shareholders, while operating within our values.

Our focus in the provision of valuable services is underpinned by offering full and comprehensive services, a best cost provider strategy, in-house design and engineering capability, the technical capacity to produce unique scaffolding solutions and the organisational knowledge required to provide services to meet the needs of clients, legislation and regulatory requirements and our significant interested parties.

The five high priority goals established to achieve our strategy are:

- To foster and grow a positive safety and quality culture.
- Promote and foster a culture of mutual respect and accountability.
- Grow the business across sectors, geographically, organically and by acquisition.
- Deliver Financial performances that enable a sustainable business.
- Gain advantage from innovation.

Performance evaluation and review processes are established and implemented to provide continuous improvement mechanisms used by the Company to focus on enhancing the performance and effectiveness of the Quality and Safety Management Systems.

The Company is committed to maintaining certification to ISO 9001:2015, which is supported by leadership. Internal and external communication mechanisms are established to communicate the relevance to all relevant parties the requirements of conformance to system processes.



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Jim Cunningham  
Managing Director



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David Stephen  
Managing Director